

Informational Notice: DSB PRODUCTION brief FIX disconnect around Tue Jul 14 12:35 UTC 2020

Audience: DSB PRODUCTION FIX Users

Notification details:

This is an informational notice to our Production FIX users who may have suffered a brief disconnection around Tue 12:35 UTC July 14, 2020. Our Production FIX servers encountered a timeout due to an AWS Network connectivity issue in the Ireland Region as confirmed via the AWS Service Health Dashboard (<https://status.aws.amazon.com/#Europe>). The incident has now stabilised, however, the DSB will continue to monitor this issue until it is fully resolved. The sessions that were disconnected due to the issue reconnected immediately to one of our alternative FIX endpoints.

The DSB is currently investigating the root cause of this issue and will provide further information in due course.

If further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.